**IS Daily Download**
Friday, September 6th, 2013

**Commitment to Student and Guest Experience**

*Questions for reflection:*
- In your opinion, what does exceeding student and guest experience look like?
- How do we benefit from Delivering Outstanding Spartan Experiences to our students and guests?

**Weather:**

**Today:**
- 79°/61°
- Mostly Sunny

**Tomorrow:**
- 82°/60°
- Isolated T-Storms

**Sunday:**
- 72°/49°
- Partly Cloudy

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**A Kudos to Olga**

“I would like to give a Kudos to Miss Olga for always being so quick to complete the Service Requests the ARF Team sends her for Optim and Sequoia access. It makes our job and following up with customers so much easier!"

- Tabitha, on behalf of the ARF Team

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**Happy Work Anniversary to Stephanie Renande!**

Stephanie’s work anniversary is on Sunday! Thank you for always going above and beyond! We’re so glad to have you on our team here at IS!

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**Go green!**

Tomorrow, Michigan State takes on South Florida in football at noon! The game will be in Spartan Stadium and televised on ESPNU. Keep up with all the Spartan football news at [msuspartans.com](http://msuspartans.com)!

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**September is Clean Commute Month!**

Visit the [MSU Bikes](http://msubikes.com) or [Be Spartan Green](http://be SpartanGreen.com) websites to learn how you can be a green commuter!

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**Observatory Open House**

Today and tomorrow night from 9-11 p.m., the MSU Observatory will be having public observing nights. Their .6 meter telescope as well as smaller telescopes will be set up for viewing. The MSU Observatory is located of the corner of Forest and College Road.

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**IS Daily Events**

- **Liquid web**
  8:15 – 9:00 a.m.
  IS Conference Room 130

- **Weekly Web Team Meeting**
  9:00 – 10:30 a.m.
  IS Resource Room 131

- **Firewall Cleanup Meeting**
  10:30 – 11:30 a.m.
  IS Training Room 115

- **Password Reset**
  10:30 – 11:00 a.m.
  IS Resource Room 131

- **LMS Learning Lab**
  12:00 – 5:00 p.m.
  IS Training Room 115

- **Windows 7 Project Planning Meeting**
  2:00 – 3:30 p.m.
  IS Conference Room 130