Happy Sandwich Day!
Treat yourself to a sub for lunch!

Today’s Weather
52° | 30° F
Few Showers

Spartan Sports
Field Hockey vs. Ohio State
12:15 PM @ University Park, Pa.
Women’s Basketball vs. Lake Superior State (exh.)
7:00 PM @ East Lansing, Mich.

Donate Here!
Join the MSU Student Food Bank and the Greater Lansing Food Bank in collecting non-perishable food items. Now through November 19th, you can drop off items at locations all over campus, and right here at IS.
Visit www.fooddrive.msu.edu for more information.

IS Daily Events
All FT Team Members Meeting
9:00-10:00
IS Training Room 115
iClicker Presentation
11:00-12:00
IS Training Room 115
Text and Tell
12:00 – 1:00
IS Conference Room 130
Weekly SIG Meeting
1:00-1:45
IS Conference Room 130
Weekly PMO Meeting
1:45-2:45
IS Resource Room 131
Transaction Team
Bi-Weekly Meeting
2:00-3:00
IS Conference Room 130

Chances for your on-campus flu shots are running out!
Take advantage today from 11:30 – 1:30 at the Library (Center Conference Room W450). Only two opportunities left after today.

“Customers don’t expect you to be perfect. They do expect you to fix things when they go wrong.”

“Customer service is just a day in, day out ongoing, never ending, unremitting, persevering, compassionate, type of activity.”

“I am Responsive to the Needs of My Guests, Partners, and Team Members
Supporting the needs of guests and team members with training sessions right here at IS.

Countdown to Thanksgiving
21 days