DOSE Principle of the Week:
I immediately own and address guest concerns.

The phrase I Immediately own and address guest concerns essentially boils down to our customer service. We strive to give every guest a memorable and helpful experience whenever we interact, and in order to do so, the guest needs to be put first, especially when an issue arises.

Changes to the Daily Lineup
Beginning in April, some changes are planned for the Daily Lineup. A new newsletter, DOSE Weekly, is planned and will share positive news from around the division, information on that week’s DOSE topic and include some fun content as well. The division hopes to revitalize the daily lineup with these changes and needs all team members to do their part to make Daily Lineup as effective as possible.

Kitchen Skill Drill
Tomorrow join Chef Kurt at the McDonel Hall Community Kitchen for a Kitchen Skill Drill session on rice! Bring your own lunch or sample the dishes that Chef Kurt prepares. For more information and to register, click here.

Will you be on campus Easter weekend? Check out the campus dining hours of operation, here.

RHS Sustainability
RHS Sustainability is dedicated to promoting and advancing environmental stewardship throughout RHS and MSU. RHS Sustainability will provide a high level of leadership to meet the Environmental Stewardship Goals of MSU and RHS.

A friendly reminder to make sure that you rinse or wipe your plastics clean before recycling them.

Today’s Weather
37°/30°
Light Wintry Mix

IS Daily Events

Cognos Training
IS Resource Room 131
8:00-10:30 AM

Power 7 Firewall Meeting
IS Conference Room 130
10:00-11:00 AM

AD Rebuild Phase 4, Step 1
IS Resource Room 131
10:30-11:00 AM

Cognos Room
IS Resource Room 131
11:00 AM-3:00 PM

Workspace
IS Conference Room 130
11:00 AM-1:00 PM

V:/drive File Structure
IS Training Room 115
1:00-2:00 PM

Digital Signage Subgroup
IS Conference Room 130
1:30-2:30 PM

Workspace
IS Conference Room 130
2:30-5:00 PM

Cognos Training
IS Resource Room 131
4:00-5:00 PM