RHS Strategic Plan Imperative:
Create vibrancy and renewal that compels higher levels of satisfaction and achievement.

Analyzing this Imperative:
What are some examples of how RHS is creating “vibrancy and renewal?”
What ways will this lead to “higher levels of satisfaction and achievement?”
Why is this important for our division and for others?

An IS Customer Service Story:
Jennifer Newport recently called the help desk with computer issues. Angie directed her to Jim, who was able to remote into her PC and solve the problem! Thanks are extended for such great customer service in this situation!

“Everything I needed was taken care of ASAP. Thanks so much for always being there and being so kind.”
--Jennifer Newport

Update from Abroad: Brittany Lopez
IS front desk student, Brittany Lopez, is away this month studying abroad in Greece! We received an email from her last week with a link to her blog that highlights her experiences! There are lots of pictures and recipes to browse, as well as a synopsis of what she has been doing each day.

Web Team
8:30 – 9:30 AM
IS Conference Room 130

IS All Staff Meeting
10:00 – 11:00 AM
IS Training Room 115

IS Service Catalog

Project Planning:
Next Steps
11:30 AM – 12:00 PM
IS Resource Room 131

SEAL Team / iTeam Meeting
1:30 – 3:00 PM
IS Conference Room 130

Who to Call in IS –
Document
2:00 – 3:00 PM
IS Resource Room 131
RHS HR Position

Management
Database
3:00 – 4:00 PM
IS Conference Room 130

Blackboard
Maintenance Part 3
3:00 – 4:30 PM
IS Resource Room 131

Fruit and Veggie Month Facts of the Day: Strawberries
Strawberries are in season! Here are some fun facts about this sweet and healthy fruit that are delicious alone, in a salad, or in a smoothie!

- The strawberry is a member of the rose family and is the only fruit with seeds on the outside.
- There are 165 commercial strawberry farms in Michigan and they are found in every county!
- Last year, Michigan ranked 8th in the nation for number of acres planted.
- Last year, Americans ate 7.9 pounds of strawberries per person.

Strawberries are in season! Here are some fun facts about this sweet and healthy fruit that are delicious alone, in a salad, or in a smoothie!

- The strawberry is a member of the rose family and is the only fruit with seeds on the outside.
- There are 165 commercial strawberry farms in Michigan and they are found in every county!
- Last year, Michigan ranked 8th in the nation for number of acres planted.
- Last year, Americans ate 7.9 pounds of strawberries per person.

Jennifer Newport recently called the help desk with computer issues. Angie directed her to Jim, who was able to remote into her PC and solve the problem! Thanks are extended for such great customer service in this situation!

“Everything I needed was taken care of ASAP. Thanks so much for always being there and being so kind.”
--Jennifer Newport

Update from Abroad: Brittany Lopez
IS front desk student, Brittany Lopez, is away this month studying abroad in Greece! We received an email from her last week with a link to her blog that highlights her experiences! There are lots of pictures and recipes to browse, as well as a synopsis of what she has been doing each day.

Web Team
8:30 – 9:30 AM
IS Conference Room 130

IS All Staff Meeting
10:00 – 11:00 AM
IS Training Room 115

IS Service Catalog

Project Planning:
Next Steps
11:30 AM – 12:00 PM
IS Resource Room 131

SEAL Team / iTeam Meeting
1:30 – 3:00 PM
IS Conference Room 130

Who to Call in IS –
Document
2:00 – 3:00 PM
IS Resource Room 131
RHS HR Position

Management
Database
3:00 – 4:00 PM
IS Conference Room 130

Blackboard
Maintenance Part 3
3:00 – 4:30 PM
IS Resource Room 131

Fruit and Veggie Month Facts of the Day: Strawberries
Strawberries are in season! Here are some fun facts about this sweet and healthy fruit that are delicious alone, in a salad, or in a smoothie!

- The strawberry is a member of the rose family and is the only fruit with seeds on the outside.
- There are 165 commercial strawberry farms in Michigan and they are found in every county!
- Last year, Michigan ranked 8th in the nation for number of acres planted.
- Last year, Americans ate 7.9 pounds of strawberries per person.